# NORO's success by the use of

# CADENAS eCATALOGsolutions





### **Christian Leichnitz**

employed at NORO Gesellschaft für Rohrsysteme mbH since 2006

### Responsibility:

- Executive Assistant
- Key accounting
- Field representative

### Projects:

- CADENAS eCATALOGSolutions
- Scanner logistic stock Rehden
- SAP Business One / ERP
- Various projects in marketing & sales





# 30 years NORO Gesellschaft für Rohrsysteme mbH

1983	MT Metallbau Twistringen GmbH
1987	Founding of NORO GmbH as a sales company
1997	Consolidation of the two companies to form today's NORO GmbH
2010	ISO 9001:2008 certification
2011	Launch CAD-portal based on CADENAS eCATALOGsolutions
2012	New building in Rehden Shifting headquarter from Sulingen to Rehden
2014	CADENAS



49453 Rehden, Kruppstr. 1 Germany



### Locations

- NORO GmbH Rehden, Germany
- NORO Systemy Rurowe, Poland
- OOO NORO, Russia

ca. 70 employees

ca. 20 employees

3 employees

# Field of business activity

 Production and sales of pipe and distribution systems (metal processing industry)



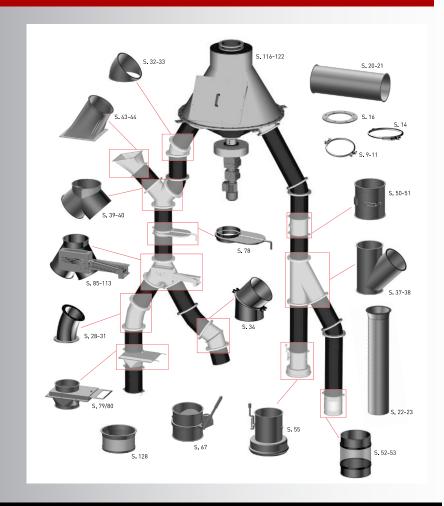


NORO Gesellschaft für Rohrsysteme mbH Headquarter 49453 Rehden, Germany



# **Product groups**

- Connecting components
- Pipes
- Bends & Segments
- Branch pipes
- Transitions
- Inspektion components
- Exhaust components & accesories
- Regulating & shutt-off valves
- Two-way valves
- Multi-way distributors
- Wear protection
- Accessories & fastening elements





# **Application of our products:**

- Automotive industry
- Ventilation
- Filtration
- Chemical industry
- Grain and feed processing
- Food industry
- Pharmaceutical industry
- Environmental technology
- Milling & feed milling industry
- etc.



# **CRM Facts**

# Job sites:

- Worldwide
- Main customers are located in Germany and Europe

# Main sector:

- Plant and machinery installer
  - Procurement of low value parts



# Process from first contact though implementation

2008 Fair Powtech in Nuremberg

first contact with parts management and CADENAS by customer discussion

2009 First contact with CADENAS Wolfsburg

2010 Commissioning CADENAS –

Project start

2011 Implementation CAD-Portal

based on CADENAS eCATALOGSolutions



# Why CADENAS eCATALOGsolutions?

- 1. An Implementation was only possible by the use of external services, because of ...
  - low in-house capacities
  - not realizable format diversity
  - not realizable permanent data administration
  - necessary search matrix
  - necessary Web-Portal creation



# **Product range**

approx. 7.000
Standard products

### Connection

- clamping rings
- loose flanges
- welded flanges

### Nominal diameter

- ➤ DN 80 600 mm
- Material
  - > steel 1.0330
  - stainless steel 1.4301

### Surface

- powder coated
- hot-dip galvanized
- CrNi-blasted

### Thickness

- > 1 mm
- > 2 mm
- > 3 mm
- · etc.



# Why CADENAS eCATALOGsolutions?

# 2. Targets

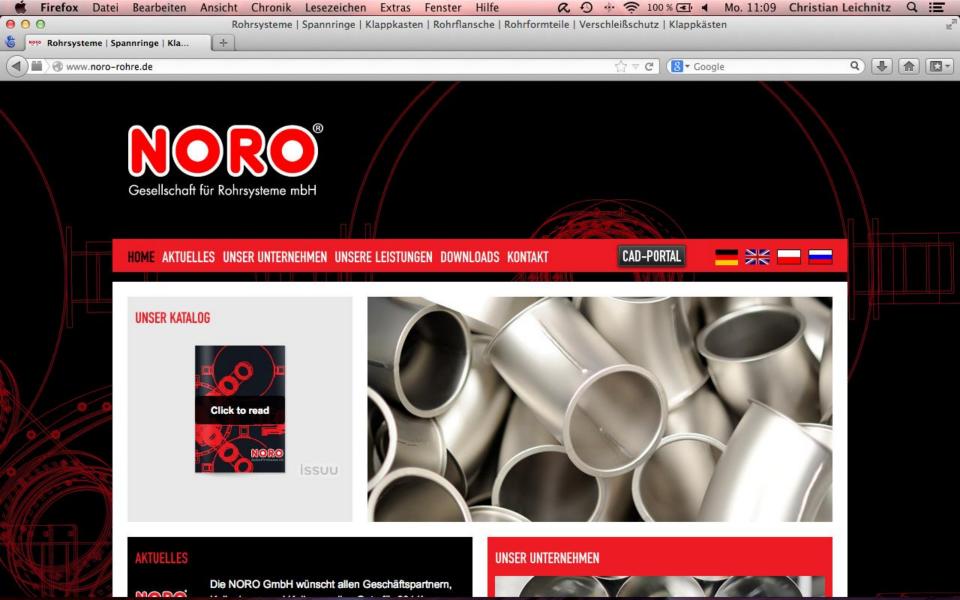
- Expansion of services for customers
  - particular because of less opportunities for innovation
- Creation of a unique selling proposition
  - in terms of format diversity
- Financial added value for customers
  - Data administration by the supplier
  - Strategic parts management by the use of PARTsolutions
- Marketing

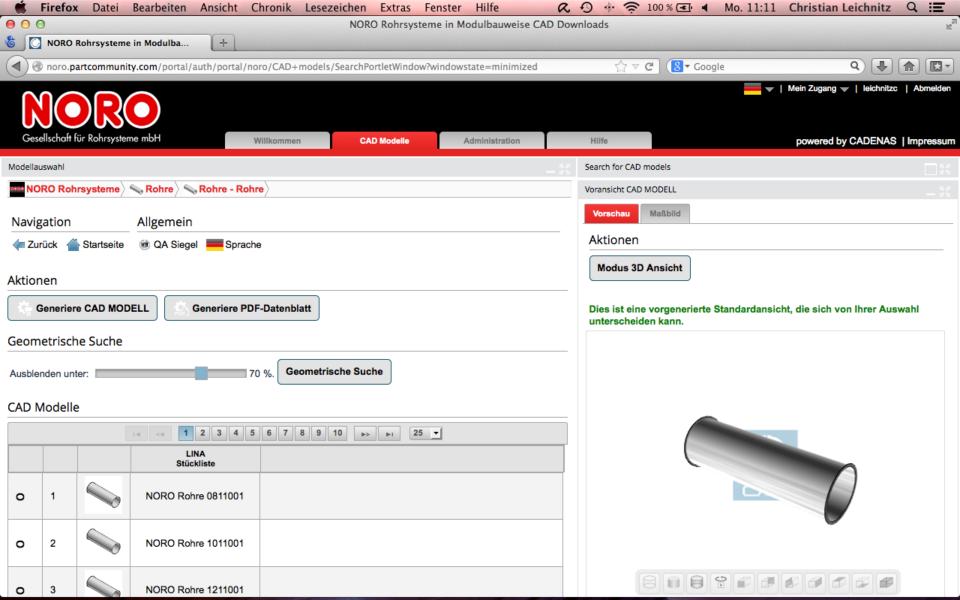


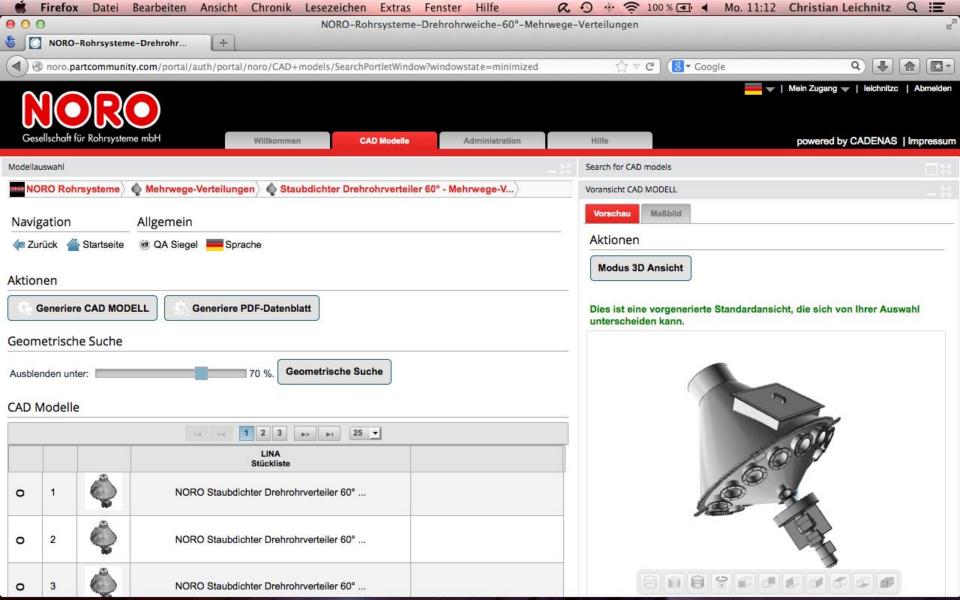
# **Benefits of the solution today**

CAD-Portal









# Benefits of the solution today

### Added values for customers

- format diversity (added values by native formats)
- simple findability in the portal
- strategic parts management by PARTsolutions possible
- actuality of the data is guaranteed
- no data maintenance

### Added values for NORO

- customer acquisition and retention
- decline in requests of drawings from our technical department
- marketing advantages
- high customer retention by using NORO components



# App - CAD Models





# **Future** project

- NORO App
  - Preview by Jens Bertram

